

June 12, 2024

Attention valued First Choice VIP Care Plus (MMP) member:

The First Choice VIP Care Plus (MMP) Summary of Benefits (SB) and the Member Handbook that were developed jointly by The Centers for Medicare and Medicaid Services (CMS) and the state of South Carolina for Medicare-Medicaid Plans (MMP) plan have been updated. These changes will go into effect July 1, 2024.

The changes have been outlined below:

Summary of Benefits

Section C, Overview of Services

- **Page 19:** You need durable medical equipment (DME). For specialized supplies, your Healthy Connections Medicaid copay has changed from \$3.40 to \$0.
- **Page 20:** You need prosthetics. For prosthetic devices/supplies, your Healthy Connections Medicaid copay has changed from \$3.40 to \$0.
- **Page 21:** You need help living at home; Home health care services. Your Healthy Connections Medicaid copay has changed from \$3.30 to \$0.

Section D, Benefits covered outside of First Choice VIP Care Plus

- **Dental Services:**
 - Diagnostics (oral evaluation and x-rays). Your cost has changed from \$3.40 to \$0.
 - Preventive care (annual cleaning). Your cost has changed from \$3.40 to \$0.
 - Restorative care (fillings). Your cost has changed from \$3.40 to \$0.
 - Surgical care (extractions / removals). Your cost has changed from \$3.40 to \$0.

Member Handbook

Chapter 4: Benefits Chart, Section D. The Benefits Chart

- **Page 16:** Durable medical equipment (DME) and related supplies. Your Healthy Connections Medicaid copay has changed from \$3.40 to \$0.
- **Page 22:** Home health agency care. For personal care services, your Healthy Connections Medicaid copay has changed from \$3.30 to \$0.
- **Page 30:** Inpatient stay: Covered services in a hospital or skilled nursing facility (SNF) during a non-covered inpatient stay. For Medical supplies, your Healthy Connections Medicaid copay has changed from \$3.40 to \$0.
- **Page 48:** Prosthetic devices and related supplies. For medical supplies, your Healthy Connections Medicaid copay has changed from \$3.40 to \$0.

Chapter 4: Benefits Chart, Section F2. Dental Services.

- **Page 62:** Diagnostics (oral evaluation and x-rays), preventive care (annual cleaning), restorative care (fillings), and surgical care (extractions/removals). Your Healthy Connections Medicaid copay has changed from \$3.40 to \$0.

You can also request to get a paper copy of your updated Member Handbook and/or Summary of Benefits sent directly to your home.

For more information or to view the updated documents, visit www.firstchoicevipcareplus.com. or you can call Member Services to ask about your covered benefits or find out anything else you want to know about your health plan.

Call us at 1-888-978-0862 (TTY 711), seven days a week from 8 a.m. to 8 p.m.

Thank you,

First Choice VIP Care Plus

You can get this document for free in other formats, such as large print, braille, or audio. Call 1-888-978-0862 (TTY 711), 8 a.m. – 8 p.m., seven days a week. The call is free.

ATENCIÓN: Si habla español, tiene a su disposición servicios gratuitos de asistencia lingüística. Llame a Servicios al Miembro de First Choice VIP Care Plus al 1-888-978-0862 (TTY 711), los siete días de la semana, de 8 a.m. a 8 p.m. La llamada es gratuita.

First Choice VIP Care Plus is a health plan that contracts with both Medicare and South Carolina Healthy Connections Medicaid to provide benefits of both programs to enrollees.